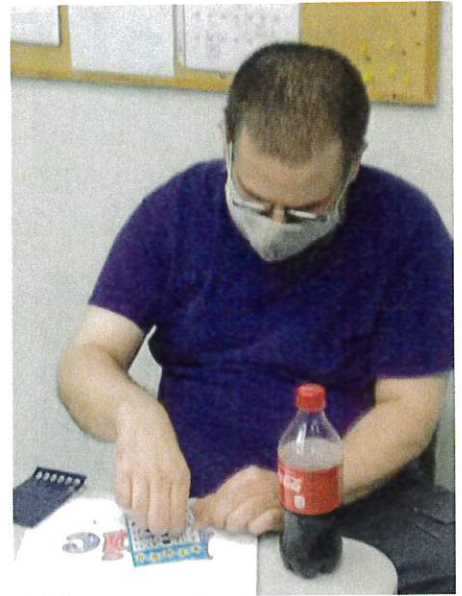


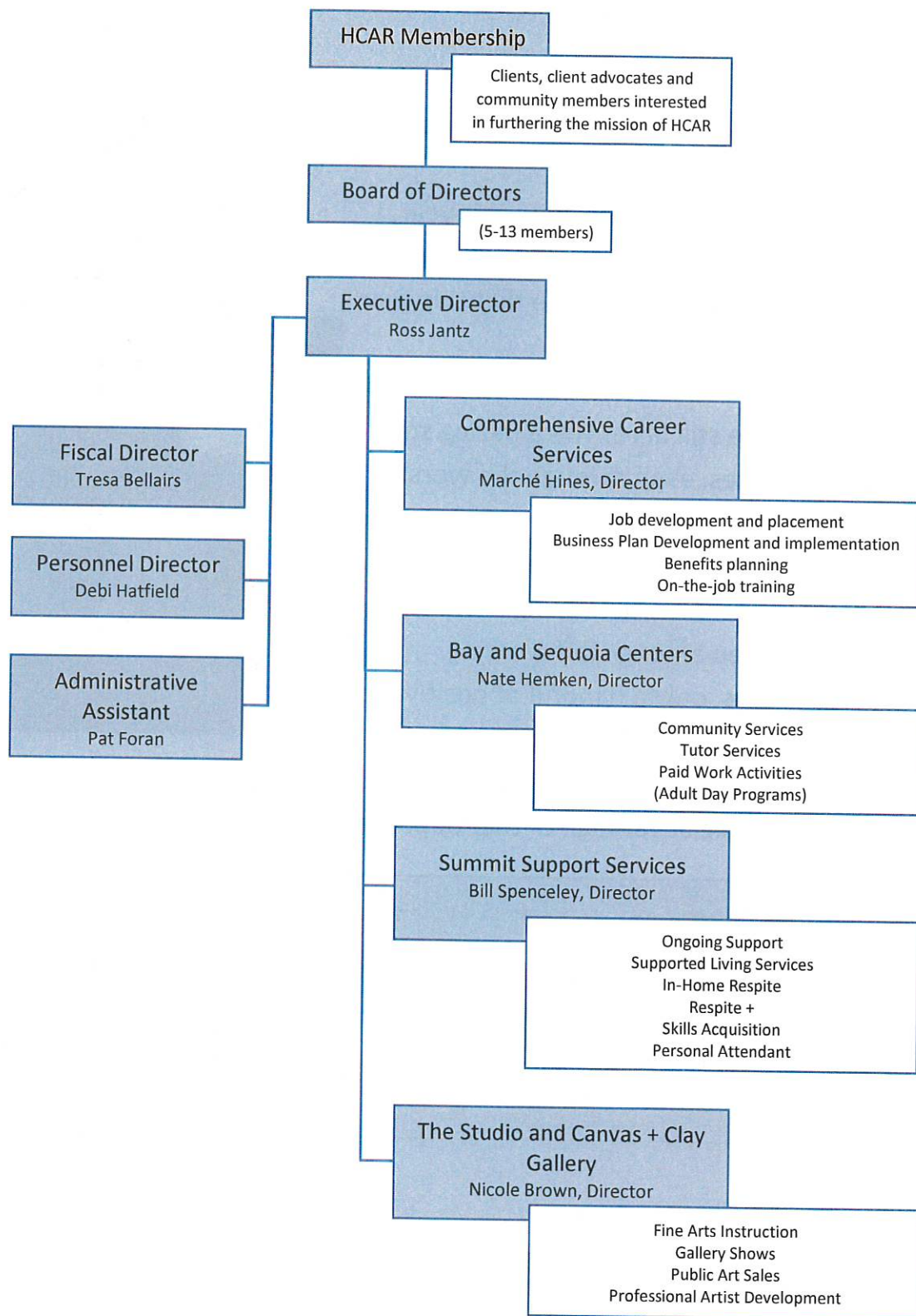
Annual Report 2020



Humboldt Community Access & Resource
Center







Executive Director's Report

Its pretty safe to say that no one expected a year like 2020!

With everything else they've had to deal with this year, I couldn't bring myself to demand reports, pictures and statistics from the program directors. So you'll notice that this year's report is considerably condensed.

The good news is that we're still here. The amazing staff continued to provide services, even through the worst stages of the COVID-19 pandemic. Because of their dedication, people received the support they needed. Because of their professionalism and training there were no positive staff cases – even among staff working directly with infected clients, only a handful of positive client tests with none originating within day program or HCAR staff. We were able to obtain access to the vaccines in the first group and the majority of staff chose to take advantage of that opportunity.



HCAR connects people who have disabilities with the community by providing opportunities for learning, living and employment



The bad news is that we were forced to layoff a significant number of employees after the State changed the rules for billing during a declared State of Emergency. While the alternative billing format helped some service providers, it did not help HCAR's services. Even so, we've been able to survive off reductions in operating expenses and the emergency reserves we've been able to set aside over the last 10 years.

December was the worst month we've had financially since I became Executive Director. It was the culmination of months of consistent losses and was enough to cause administration to advise the Board of Directors that further losses might require the kind of action none of us want to think about.



Obviously, I'm writing this in 2021, so we know reason for hope going forward. Losses at the start of 2021 did not continue to grow and we were able to recoup some back billing. As more people are vaccinated, restrictions are lifted and things start to open up clients are starting to return to something closer to pre-pandemic services.



The question now is what will post-pandemic services look like? While some people are more than ready to go back to 'normal,' others have embraced the changes to the way they receive services. The State is still figuring out how it will implement the new federal rules that provide half the State's budget for the system and how, or even whether, to fund the two billion dollars their own study says we need.





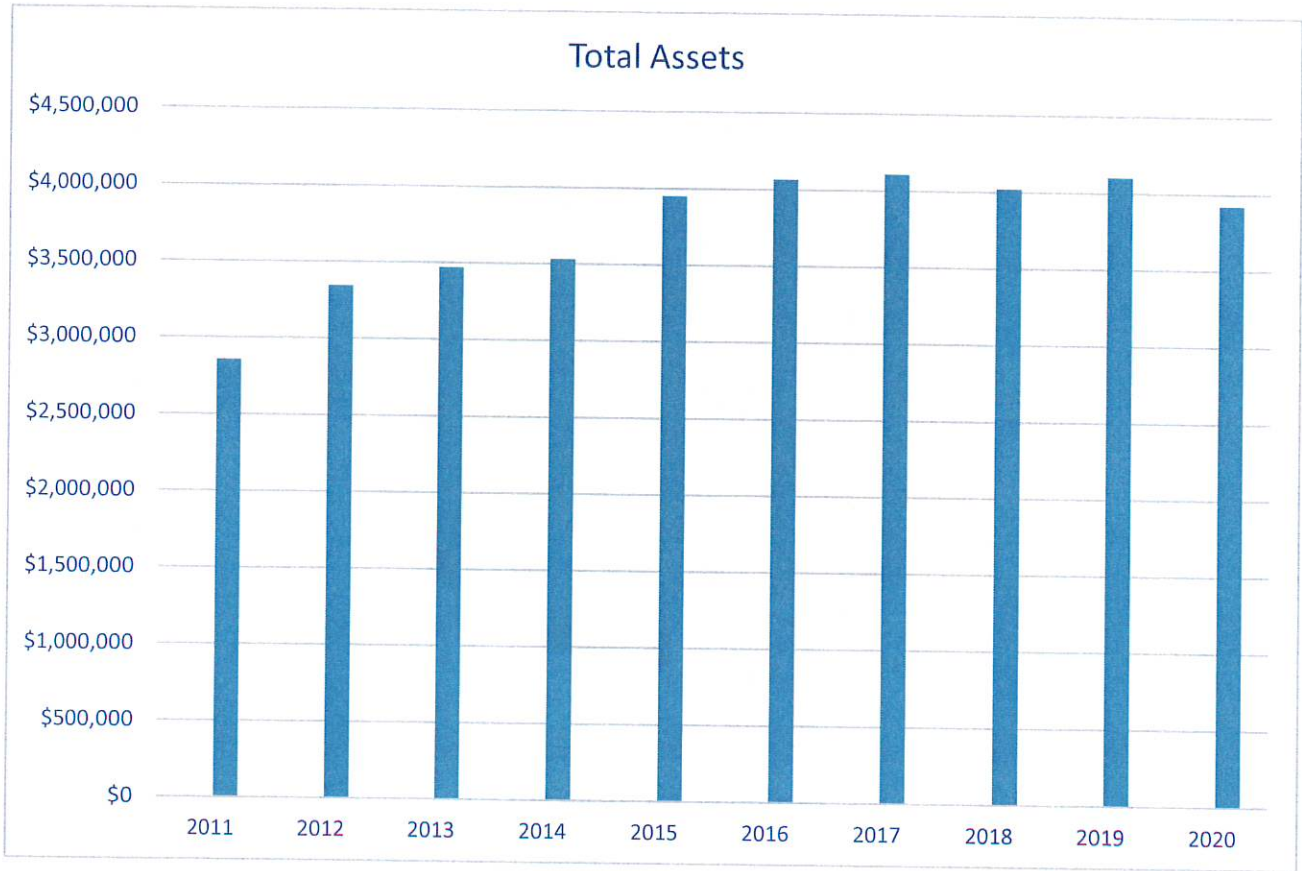
The next few years (assuming we don't have another worldwide catastrophe) will be full of both opportunity and pitfalls. The only thing certain is that significant changes are inevitable. As exciting as that challenge would have been to me a few years ago, after forty+ (I stopped keeping track) years in this field, over 30 of them with HCAR, I'll be retiring in 2021. My sincere thanks to everyone associated with this agency, but especially to the clients it has been my pleasure to know and the staff who have worked with me and for me.

Thank you!

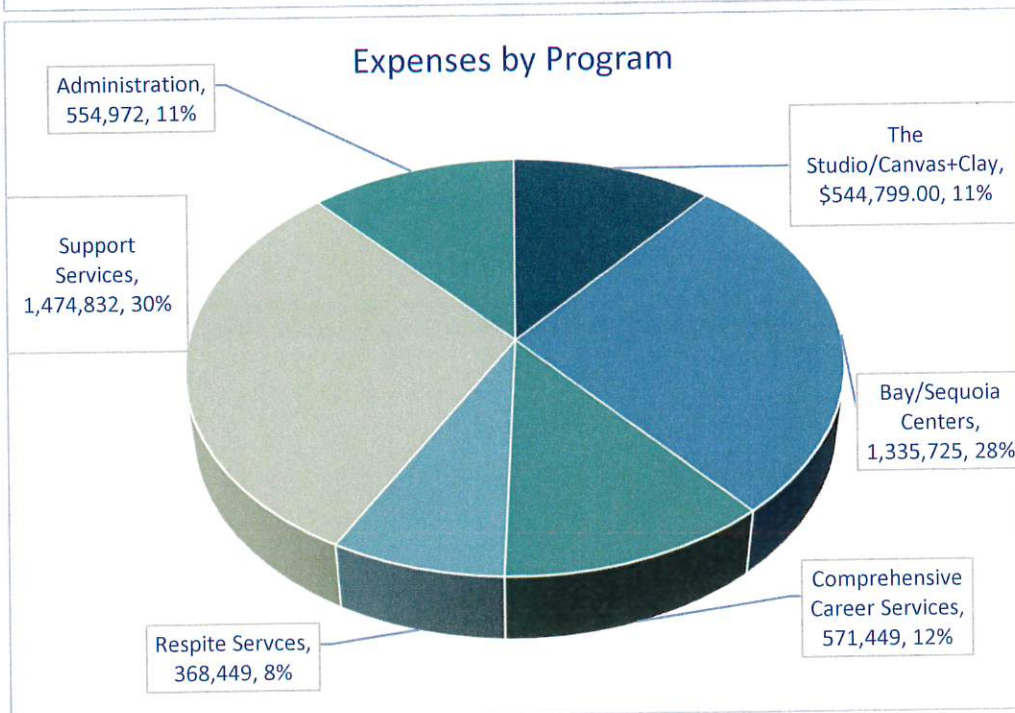
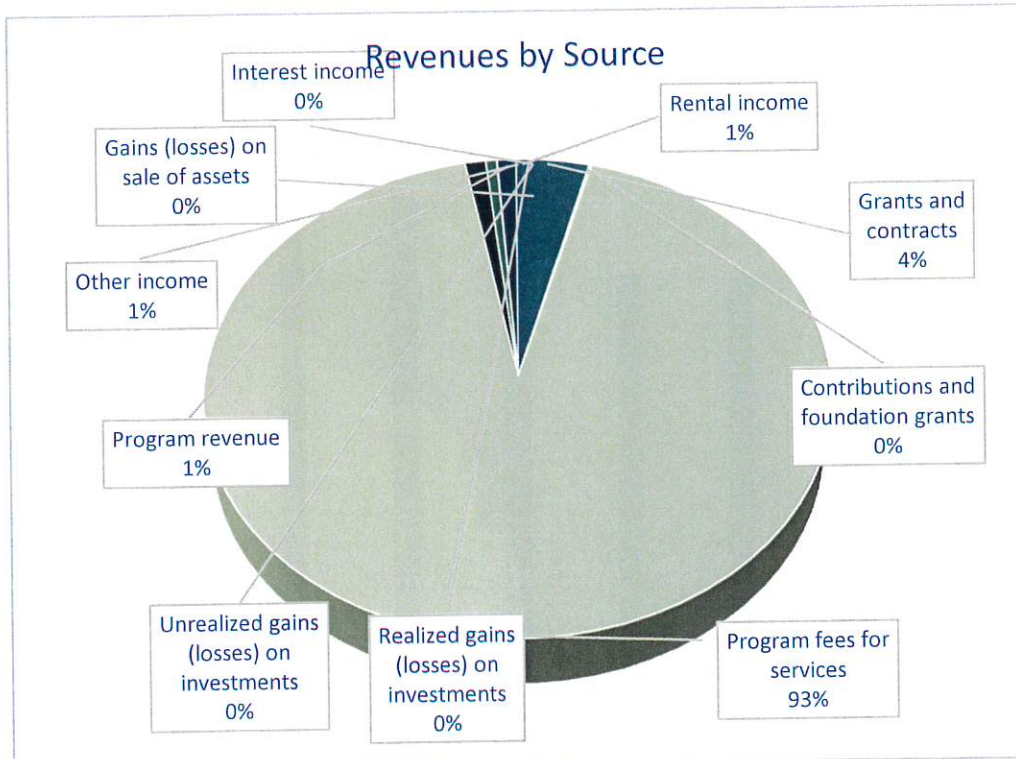
Financial Report

Constance Coughlin, Certified Public Accountant, has audited HCAR's financial statements for the fiscal year ended June 30, 2020. She has issued an unqualified opinion stating that the audited financial statements present fairly, in all respects, the financial position of the Humboldt Community Access & Resource Center. The complete report, including accompanying notes, findings and recommendations, is available for review at our administrative offices.

The chart below tracks the growth of our total assets over the past ten years.



The pie charts below show our relative income by source and expenses by program.



Please note that the percentage of administration costs shown is not the same calculation as the 15% maximum administrative cost ratio allowed by state law. That is administrative costs as a percentage of qualifying revenue. For the entire agency and including all revenue that percentage is 11%. Using qualifying income only it is significantly less, depending on the program and the method used to calculate the percentage.



